

July 21, 2010

Dear Norm,

It is a pleasure to wrap up the recent sale of our house with a letter of appreciation to you on the quick sale. In a nutshell, here's what I reflect on:

As sellers, we did our part in getting the house updated and ready for sale.

As our agent, you fulfilled our every expectation by

- 1) Advising us on a proper price.
- 2) Marketing the property.
- 3) Bringing us a deal very close to our asking price within only 60 days of listing.
- 4) Showing us at every step that you are somebody we know, like and trust.

Thank you, Norm, for your excellent work on our behalf and for the results that actually exceeded our expectations.

Warmest regards,

Bob